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1. Carrier Integrations and Features Overview

The table below lists the carriers available in Intersoft Intelligent Shipper® and the optional features supported by each carrier.

Carrier Name	Multipiece Shipments	Carrier Packaging	Service Enhancements	Delivery Instructions	Hazardous Materials	Incoterms	Paperless Trade	Shipper Reference 2
Amazon Shipping	No	No	No	No	No	N/A - **NOTE 16**	No	**Yes – see section 2**
An Post	No	No	No	No	No	DDU	No	No
Asendia	No	No	**Yes – see section 3**	No	No	DDU, DDP	No	No
Caribou	No	No	No	No	No	DDU	No	No
Collect+	No	No	No	No	No	DDU	No	No
Deutsche Post	No	No	No - **NOTE 1**	No	No	DDU	No	No
DHL Express	**Yes**	No	**Yes - see section 3**	No	**Classes 2, 3, 4, 5, 6, 8 and 9 NOTE 10**	DDU, DDP, DAP, DAT	**Yes**	No
DHL e-Commerce USA	No	No	No	No	No	DDP – **NOTE 2**	No	No
DHL Germany	No	No	**Yes – see section 3**	No	No	DDP, DAP	No	No
DHL Parcel	**Yes**	**Yes – see section**	**Yes - see section 3**	Yes	No	DDU	No	No
DPD	**Yes**	No	**Yes - see section 3**	**Yes**	No	DAP, DDP	No	No
DPD Germany	**Yes**	No	**Yes - see section 3**	No	No	DAP, DDP	No	No

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Carrier Name	Multipiece Shipments	Carrier Packaging	Service Enhancements	Delivery Instructions	Hazardous Materials	Incoterms	Paperless Trade	Shipper Reference 2
DPD Ireland	**Yes**	No	**Yes - see section 3**	No	No	DAP, DDP	No	No
DPD Local	**Yes**	No	**Yes - see section 3**	**Yes**	No	DAP, DDP	No	No
DPD Netherlands	**Yes- NOTE 4**	No	**Yes - see section 3**	**Yes**	No	DAP, DDP	No	No
DX	No	No	No	No	No	N/A – **NOTE 6**	No	No
Evri	No	No	**Yes - see section 3**	**Yes**	No	DDU	No	No
FedEx	**Yes – NOTE 7**	**Yes – see section 4**	**Yes – see section 3**	No	No	DDU, DDP, DAP, DAT	**Yes**	No
FedEx Cross Border UK (formerly P2P Mailing Ltd)	No	No	No	No	No	DDU, DDP	No	No
GLS Ireland	**Yes**	No	No	**Yes**	No	DAP	No	No
GLS Austria	**Yes**	No	**Yes– see section 3**	**Yes**	No	N/A – **NOTE 13**	No	No
GLS Belgium	**Yes**	No	**Yes– see section 3**	**Yes**	No	N/A – **NOTE 15**	No	No
GLS France	**Yes**	No	**Yes– see section 3**	**Yes**	No	N/A – **NOTE 14**	No	No
GLS Germany	**Yes**	No	**Yes– see section 3**	**Yes**	No	N/A – **NOTE 8**	No	No
Landmark Global	No	No	No	No	No	DDU, DDP	No	No

Carrier Name	Multipiece Shipments	Carrier Packaging	Service Enhancements	Delivery Instructions	Hazardous Materials	Incoterms	Paperless Trade	Shipper Reference 2
Parcelforce – API Integration	**Yes**	No	**Yes - see section 3**	No	**All classes NOTE 9**	DDU, DDP **NOTE 11**	No	No
Parcelforce - In House Integration	**Yes**	No	**Yes - see section 3**	No	**All classes NOTE 9**	DDU	No	No
Royal Mail	No	No	**Yes - see section 3**	No	**Class 9 (ID8000) only NOTE 10**	DDU, DDP **NOTE 3**	No	**Yes**
SkyNet	**Yes**	No	No	**Yes**	No	DDU, DDP, DAP	No	No
Spring GDS	No	No	No	No	No	DDU, DDP	No	No
Starlinks Global	No	No	No	No	No	DDU, DDP	No	No
The Delivery Group	No	No	Yes	**Yes**	No	DDU, DDP	No	No
TNT	**Yes**	**Yes – see section 4**	No	**Yes**	No	DDU, DDP	No	No
UPS	**Yes**	**Yes – see section 4**	**Yes – see section 3**	No	No	DDU, DDP	**Yes**	No
Whistl – API Integration	**Yes – NOTE 12**	No	No	**Yes**	No	DDU, DDP	No	Yes
Whistl – In House Integration	**Yes**	No	No	No	No	DAP, DDP	No	No
Yodel	**Yes – NOTE 5**	No	No	No	No	DDU	No	No

NOTE 1 – If receiver email address is provided for a shipment then Deutsche Post will automatically send email notifications (a service enhancement code does not need to be used with the shipment).

NOTE 2 – The DHL eCommerce integration allows a maximum shipment value of $800.

NOTE 3 – To send Royal Mail shipments DDP, this will need to be arranged with your Royal Mail account manager.

NOTE 4 – Multipiece shipments are not supported for shipments to GB; only single piece shipments can be created for shipments to GB addresses. For all other destinations, multi piece shipments are supported.

NOTE 5 – Yodel only supports multipiece for domestic shipments, excluding Northern Ireland. For shipments to Northern Ireland and the Channel Islands, only single piece shipments are supported.

NOTE 6 – Incoterms are set by DX at customer account level, not determined by the integration.

NOTE 7 – The service FedEx International Connect Plus (FICP) supports single piece shipments only. All other FedEx services support multi piece shipments.

NOTE 8 – GLS Germany can only be used for shipping from Germany domestically within Germany and to other EU destinations. The integration does not support dutiable shipments; therefore incoterms are not applicable.

NOTE 9 – Parcel Force accepts only one hazardous item in a shipment.

NOTE 10 – Royal Mail and DHL Express support shipping multiple hazardous goods in a shipment.

NOTE 11 – DDP incoterms can only be used for shipments to Europe using services Euro Priority and Euro Priority Pack. For these services, DDP incoterms must be used. For all other international shipments (i.e. shipments to ROW countries or shipments to EU countries using any other services), DDU incoterms must be used.

NOTE 12 – The Whistl API integration supports multipiece for domestic shipments only. For international destinations, only single piece shipments are supported.

NOTE 13 – GLS Austria can only be used for shipping from Austria domestically within Austria and to other EU destinations. The integration does not support dutiable shipments; therefore incoterms are not applicable.

NOTE 14 – GLS France can only be used for shipping from France domestically within France and to other EU destinations. The integration does not support dutiable shipments; therefore incoterms are not applicable.

NOTE 15 – GLS Belgium can only be used for shipping from Belgium domestically within Belgium and to other EU destinations. The integration does not support dutiable shipments; therefore incoterms are not applicable.

NOTE 16 – Amazon Shipping can only be used for shipping domestically, therefore incoterms are not applicable.

2. Carrier-Specific Field Requirements

Some carriers have additional requirements above and beyond the standard Intersoft Intelligent Shipper® field validation. These carriers and their requirements are listed in the tables below. For shipments using these carriers, the fields listed below must be provided as per the stated carrier requirement in order for the shipment to be created successfully.

2.1. Amazon Shipping Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
shipperContactName	Mandatory for all shipments
shipperCounty	Mandatory for all shipments
destinationCounty	Mandatory for all shipments
length	Mandatory for all shipments
width	Mandatory for all shipments
height	Mandatory for all shipments
unitOfMeasurement	Mandatory for all shipments
weight	Mandatory for all shipments
weightId	Mandatory for all shipments
itemValue	Mandatory for all shipments
itemQuantity	Mandatory for all shipments
itemNetWeight	Mandatory for all shipments
shipperReference2	Mandatory for On Amazon shipments – must be used to provide the Amazon Order ID
itemSku	Mandatory for On Amazon shipments – must be used to provide the Amazon Order Item ID

2.2. Asendia Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Shipping Charges	Mandatory if shipping charges apply for the shipment
Pre-Registration Number	Mandatory when shipping charges are provided for the shipment

2.3. Deutsche Post Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Item HS Code	Mandatory for Dutiable shipments. Must be 6, 8 or 10 digits with a maximum of one leading 0.

2.4. DHL Express Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Invoice Number	Mandatory for Dutiable shipments

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Invoice Date	Mandatory for Dutiable shipments
Item Country of Origin	Mandatory for Dutiable shipments
Package Length, Width and Height	Mandatory for all shipments

2.5. DHL Germany Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Destination Email Address	Mandatory for all shipments
Item HS Code	Mandatory for Dutiable shipments
Item Country of Origin	Mandatory for Dutiable shipments

2.6. DHL eCommerce (formerly DHL Parcel) Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Invoice Date	Mandatory for shipments to Northern Ireland or the Channel Islands
Invoice Number	Mandatory for shipments to Northern Ireland or the Channel Islands
Shipper EORI Number	Mandatory for shipments to the Channel Islands. Mandatory for B2B shipments to Northern Ireland that have a Pre-Registration Number provided with Pre-Registration Type UKIMS.
Shipping Charges	Mandatory for shipments to Northern Ireland or the Channel Islands
Item HS Code	Mandatory for shipments to Northern Ireland or the Channel Islands. A 10-digit HS code is mandatory for B2B shipments to Northern Ireland.
Item Country of Origin	Mandatory for shipments to Northern Ireland or the Channel Islands

2.7. DPD Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Item HS Code	Mandatory for Dutiable shipments. An 8-10 digit code is mandatory for B2B shipments to Northern Ireland that do not have a Pre-Registration Number provided with Pre-Registration Type UKIMS.
Item Country of Origin	Mandatory for Dutiable shipments
Shipper VAT Number and Shipper EORI Number	Must be provided for dutiable shipments if the shipper is VAT or EORI registered. If VAT and EORI are both provided, only VAT number will be sent to DPD.

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
	If neither VAT or EORI number are provided, a value of "GBUNREG" will be sent to DPD to indicate the shipper is not VAT or EORI registered. Shipper EORI is mandatory for B2B shipments to Northern Ireland where a Pre-Registration Number provided with Pre-Registration Type UKIMS.
Pre-Registration Number with a Pre-Registration Type UKIMS	When providing Pre-Registration Number for B2B shipments from GB to Northern Ireland, the sender Pre-Registration Number must be used, not the receiver Pre-Registration Number.
Pre-Registration Number with a Pre-Registration Type of GST	Mandatory for shipments to Australia only

2.8. DPD Germany Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Shipper Email Address	Mandatory for dutiable shipments
Shipper VAT Number	Mandatory for dutiable shipments
Shipper EORI Number	Mandatory for dutiable shipments
Destination Email Address	Mandatory for dutiable shipments
Item HS Code	Mandatory for dutiable shipments
Quoted Landed Cost	Mandatory for dutiable shipments
Declared value and Declared Value Currency	For dutiable shipments, must be provided in the currency of the destination country

2.9. DPD Ireland Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Shipper EORI Number	Mandatory for Dutiable shipments
Shipping Charges	Mandatory for Dutiable shipments

2.10. DPD Local Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Item HS Code	Mandatory for Dutiable shipments. An 8-10 digit code is mandatory for B2B shipments to Northern Ireland that do not have a Pre-Registration Number provided with Pre-Registration Type UKIMS.
Item Country of Origin	Mandatory for Dutiable shipments
Shipper VAT Number and Shipper EORI Number	Must be provided for dutiable shipments if the shipper is VAT or EORI registered. If VAT and EORI are both provided, only VAT number will be sent to DPD.

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
	If neither VAT or EORI number are provided, a value of "GBUNREG" will be sent to DPD to indicate the shipper is not VAT or EORI registered. Shipper EORI is mandatory for B2B shipments to Northern Ireland where a Pre-Registration Number provided with Pre-Registration Type UKIMS.
Pre-Registration Number with a Pre-Registration Type UKIMS	When providing Pre-Registration Number for B2B shipments from GB to Northern Ireland, the sender Pre-Registration Number must be used, not the receiver Pre-Registration Number.
Pre-Registration Number with a Pre-Registration Type of GST	Mandatory for shipments to Australia only

2.11. DPD Netherlands Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Shipper Email Address	Mandatory for Shipments to GB addresses
Shipper VAT Number	Mandatory for Shipments to GB addresses
Shipper EORI Number	Mandatory for Shipments to GB addresses
Destination Email Address	Mandatory for Shipments to GB addresses
Quoted Landed Cost	Mandatory for Shipments to GB addresses
Invoice Number	Mandatory for Shipments to GB addresses
Invoice Date	Mandatory for Shipments to GB addresses
Item HS Code	Mandatory for Shipments to GB addresses
Item Country of Origin	Mandatory for Shipments to GB addresses
Declared value and Declared Value Currency	For shipments to GB addresses, Declared Value must be provided in GBP

2.12. Evri Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Business Transaction Type	Must be B2C; Evri do not support B2B shipments
Shipper EORI number	Mandatory for international shipments and shipments to Northern Ireland (GB addresses with a postcode beginning BT)
Shipper VAT number	Mandatory for international shipments and shipments to Northern Ireland (GB addresses with a postcode beginning BT)
Item HS Code	Mandatory for international shipments and shipments to Northern Ireland (GB addresses with a postcode beginning BT)
Item SKU	Mandatory for international shipments and shipments to Northern Ireland (GB addresses with a postcode beginning BT)

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Item Country of Origin	Mandatory for international shipments and shipments to Northern Ireland (GB addresses with a postcode beginning BT)
Package Length, Width and Height	Mandatory for all shipments

2.13. FedEx Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Destination Email Address	Mandatory when using the FedEx International Connect Plus (FICP) service

2.14. FedEx Cross Border UK (formerly P2P) Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Item HS Code	Mandatory for Dutiable shipments
Item SKU	Mandatory for Dutiable shipments
Shipper EORI number	For shipments to EU countries using the P2P service FIC – Tracked Worldwide and DDP incoterms, either an EORI number or an IOSS number must be provided (IOSS number is provided in the Pre-Registration Number field)
Pre-Registration Number	

2.15. Landmark Global Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Destination County	Mandatory for shipments to USA, Canada, Australia, New Zealand, Chile. Remove state value for Hungary and Singapore
Item SKU	Mandatory for Dutiable shipments

2.16. Parcelforce Field Requirements – API Integration

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Shipper EORI number	For shipments to EU countries using DDP incoterms, either an EORI number or an IOSS number must be provided (IOSS number is provided in the Pre-Registration Number field)
Pre-Registration Number	

2.17. Royal Mail Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Destination Email Address	Conditional – may be mandatory for dutiable shipments, dependent on destination country. Mandatory for shipments using DDP incoterms.
Shipper EORI number Receiver EORI number	Mandatory for B2B shipments from GB to Northern Ireland.
Pre-Registration Number with Pre-Registration Type UKIMS	Mandatory for B2B shipments from GB to Northern Ireland with a total shipment value greater than £135. (Optional for B2B shipments from GB to Northern Ireland with a total value less than or equal to £135). If provided, the EORI number portion of the UKIMS number must contain either the sender or receiver EORI number.
Item HS Code	Conditional – may be mandatory for dutiable shipments, dependent on destination country. Mandatory for B2B shipments from GB to Northern Ireland when a Pre-Registration Number with Pre-Registration Type UKIMS is not provided (optional when UKIMS is provided for these shipments).
Item Country of Origin	Conditional – Mandatory for shipments to Jersey. May be mandatory for dutiable shipments to other countries also, dependent on destination country.
Quoted Landed Cost	Conditional – mandatory for shipments using DDP incoterms, dependent on destination country

2.18. SkyNet Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Destination Address Line 2	Mandatory for all shipments. If the address doesn't have a line 2, then the field must be populated with ".".
Destination Email Address	Mandatory for all shipments
Item HS Code	Mandatory for Dutiable shipments
Shipper EORI Number	Mandatory for shipments over the value of £873

2.19. Spring GDS Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
destinationEmailAddress	Mandatory for all shipments
itemHsCode	Mandatory for international shipments

2.20. Starlinks Global Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
shipperEmailAddress	Mandatory for international shipments
shipperVatNumber	Mandatory for international shipments
destinationEmailAddress	Mandatory for international shipments
itemCOO	Mandatory for international shipments
itemSku	Mandatory for international shipments
itemHsCode	Mandatory for international shipments

2.21. The Delivery Group Field Requirements

Intersoft Intelligent Shipper® Field Name	Carrier Requirement
Package Length, Width and Height	Mandatory for shipments using Yodel services

2.22. TNT Field Requirements

Intersoft Intelligent Shipper® Field Name	Comments
Item HS Code	Mandatory for Dutiable shipments
Item Country of Origin	Mandatory for Dutiable shipments

2.23. UPS Field Requirements

Intersoft Intelligent Shipper® Field Name	Comments
Item HS Code	Mandatory when using Paperless Trade
Item Country of Origin	Mandatory when using Paperless Trade
Invoice Date	Mandatory when using Paperless Trade **NOTE:** The Intelligent Shipper createShipment request requires that Invoice Number is provided along with Invoice Date. See the document "Intelligent Shipper API - Multipiece Shipment Bookings" for more information.
Destination Company Name	Mandatory when using Paperless Trade
Shipper County	Required when shipping from USA, Canada or Ireland
Destination County	Required when shipping to USA, Canada or Ireland

2.24. Whistl Field Requirements – API Integration

Intersoft Intelligent Shipper® Field Name	Comments
Shipper Contact Name	Mandatory for all shipments
Item HS Code	Mandatory for B2B shipments from GB to Northern Ireland.

Intersoft Intelligent Shipper® Field Name	Comments
Item Country of Origin	Mandatory for B2B shipments from GB to Northern Ireland.

2.25. Yodel Field Requirements

Intersoft Intelligent Shipper® Field Name	Comments
Item HS Code	Mandatory for shipments to Northern Ireland and the Channel Islands
Shipping Charges	Mandatory for shipments to Northern Ireland and the Channel Islands
Item Country of Origin	Mandatory for shipments to Northern Ireland and the Channel Islands

3. Carrier Service Enhancements

The tables below list the service enhancements available for each carrier integration that support enhancements. Please refer to your carrier Account Manager to confirm which enhancements are available for which services.

3.1. Asendia Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Email Notification	Receiver email address	N/A

3.2. DHL Express Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Consequential Loss £750- Loss Compensation	N/A	N/A
Consequential Loss £1000- Loss Compensation	N/A	N/A
Consequential Loss £2500- Loss Compensation	N/A	N/A
Consequential Loss £5000- Loss Compensation	N/A	N/A
Consequential Loss £7500 - Loss Compensation	N/A	N/A
Consequential Loss £10000- Loss Compensation	N/A	N/A
Saturday Delivery	N/A	Shipment date and service must equal a Saturday delivery (e.g. if shipment date is a Thursday and a Next Day service is used, Saturday Delivery enhancement cannot be used as the shipment will arrive on Friday).
GO GREEN	N/A	Go Green is DHL's sustainability initiative. Customers must register to use Go Green with DHL. When this enhancement is used the Go Green logo is displayed on the shipment label.
Adult Signature	N/A	N/A

3.3. DHL Germany Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Preferred Location	Safeplace	Safeplace must be populated when the Preferred Location enhancement is used
Preferred Neighbour	Safeplace	Safeplace must be populated when the Preferred Neighbour enhancement is used
Preferred Day	Destination Email Address	Destination Email Address must be populated when the Preferred Day enhancement is used

3.4. DHL Parcel Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Signature service to specified address only	N/A	DHL Parcels shipments must always contain one of these service enhancements, to specify the signature option required for the shipment. If a signature enhancement is not included the shipment will fail.
Signature service to the specified address & neighbour	N/A	
Leave safe at specified address or signature service to neighbour	N/A	

3.5. DPD Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Proof of Identity	N/A	Only one of the available enhancements can be used per shipment.
Proof of Age	N/A	Only one of the available enhancements can be used per shipment.
Pin Required	Receiver email address or Receiver mobile phone number	Only one of the available enhancements can be used per shipment. Either receiver email address or receiver mobile phone number must be provided so that the Pin can be sent to the receiver by email or SMS. If neither are available, DPD will fail delivery of the shipment at the doorstep.
Pin Required & Proof of age	Receiver email address or Receiver mobile phone number	Only one of the available enhancements can be used per shipment.

Service Enhancement	Supporting Data Required	Business Rules / Constraints
		Either receiver email address or receiver mobile phone number must be provided so that the Pin can be sent to the receiver by email or SMS. If neither are available, DPD will fail delivery of the shipment at the doorstep.

3.6. DPD Germany Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Email Notification	Receiver email address	Can only be used with the carrier service DPD Classic. The notification language must be set in the Integration screen.
SMS Notification	Receiver phone number	

3.7. DPD Ireland Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Email Notification	Receiver email address	N/A
SMS Notification	Receiver phone number	N/A
Extra Insurance	N/A	Customer must agree insurance amount with DPD Ireland before using this enhancement.
Delivery Option – Safe place	Safe place	Only one of these enhancements can be used per shipment.
Delivery Option – Neighbour	N/A	
Delivery Option – Letterbox	N/A	

3.8. DPD Local Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Proof of Identity	N/A	Only one of these enhancements can be used per shipment.
Proof of Age	N/A	

3.9. DPD Netherlands Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Email Notification	Receiver email address	Can only be used with the carrier service Predict B2C DPD Home. The

Service Enhancement	Supporting Data Required	Business Rules / Constraints
SMS Notification	Receiver phone number	notification language must be set in the Integration screen.

3.10. Evri Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
SMS Notification	Receiver phone number	The SMS Alert Group Code allocated to the customer account by Evri must be set in the integration screen.

3.11. FedEx Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
On Delivery Notification	Receiver email address	N/A
On Estimated Delivery Notification	Receiver email address	
On Exception Notification	Receiver email address	
On Shipment Notification	Receiver email address	
On Tender Notification	Receiver email address	
Adult (signature enhancement)	N/A	N/A
Direct (signature enhancement)	N/A	N/A
Indirect (signature enhancement)	N/A	N/A
No Signature Required	N/A	N/A
Saturday Delivery	N/A	Shipment date and service must equal a Saturday delivery (e.g. if shipment date is a Thursday and a Next Day service is used, Saturday Delivery enhancement cannot be used as the shipment will arrive on Friday).
Enhanced Transit Liability	N/A	If the enhancement is used with a multipiece shipment, the items must be assigned to packages by populating the packageId field in the Packages and Items element of the createShipmentRequest.

3.12. GLS Austria Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
0900 Hours	N/A	Can only be used with the Express service
1000 Hours	N/A	Can only be used with the Express service
1200 Hours	N/A	Can only be used with the Express service
Flex Delivery	Receiver email address	Can only be used with the Parcel service
Shop Return	N/A	Can only be used with the Parcel service. Generates a returns label along with the outbound label that can be used to return the shipment to a GLS Parcelshop

3.13. GLS Belgium Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
0900 Hours	N/A	Can only be used with the Express service
1000 Hours	N/A	Can only be used with the Express service
1200 Hours	N/A	Can only be used with the Express service
Flex Delivery	Receiver email address	Can only be used with the Parcel service
Shop Return	N/A	Can only be used with the Parcel service. Generates a returns label along with the outbound label that can be used to return the shipment to a GLS Parcelshop

3.14. GLS France Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
1300 Hours	N/A	Can only be used with the Express service
Flex Delivery	Receiver email address	Can only be used with the Parcel service

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Shop Return	N/A	Can only be used with the Parcel service. Generates a returns label along with the outbound label that can be used to return the shipment to a GLS Parcelshop

3.15. GLS Germany Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
0800 Hours	N/A	Can only be used with the Express service
0900 Hours	N/A	Can only be used with the Express service
1000 Hours	N/A	Can only be used with the Express service
1200 Hours	N/A	Can only be used with the Express service
Deposit	Safeplace	Safeplace must be populated when the Deposit enhancement is used
Flex Delivery	Receiver email address	Can only be used with the Parcel service
Guaranteed 24	N/A	Can only be used with the Parcel service
Letterbox	N/A	Can only be used with the Parcel service
Shop Return	N/A	Can only be used with the Parcel service. Generates a returns label along with the outbound label that can be used to return the shipment to a GLS Parcelshop

3.16. Parcel Force Service Enhancements – API Integration

Service Enhancement	Supporting Data Required	Business Rules / Constraints
SMS Notification - Start of Delivery Day	Receiver Phone Number	Must be formatted with no spaces, 11 characters in length and start with 01, 02 or 07.
Email Notification - Start of Delivery Day	Receiver Email Address	N/A
Email Notification - Day of Dispatch Interactive		N/A
No Signature Required	N/A	A valid PFWW safe place must be provided, from the following list: Porch

Service Enhancement	Supporting Data Required	Business Rules / Constraints
		Garage Shed Greenhouse Conservatory Drivers Choice If a valid safe place is not provided then the safe place will default to 'Drivers Choice'.
Address Only	N/A	N/A
Saturday Delivery	N/A	Shipment date and service must equal a Saturday delivery (e.g. if shipment date is a Thursday and a Next Day service is used, Saturday Delivery enhancement cannot be used as the shipment will arrive on Friday).
Enhanced Compensation up to £500	N/A	N/A
Enhanced Compensation up to £1000	N/A	N/A
Enhanced Compensation up to £1500	N/A	N/A
Enhanced Compensation up to £2000	N/A	N/A
Enhanced Compensation up to £2500	N/A	N/A

3.17. Parcel Force Service Enhancements – In house Integration

Service Enhancement	Supporting Data Required	Business Rules/ Constraints
SMS Notification - Start of Delivery Day with Time Window	Receiver Phone Number	Recipient phone number must not contain plus sign, spaces or country code.
SMS Interactive Notification - Start of Delivery Day		Only one interactive notification type to be used per shipment
Email Notification - Start of Delivery Day	Receiver Email Address	If either of the 'Start of Day interactive enhancements' are used, then neither of the 'Start of Day Notifications' can be used. If both are required to be used, then the interactive enhancement should be used over the standard notification.
Email Notification - Day of Dispatch		
Email Interactive - Day of Dispatch		Only one interactive notification type to be used per shipment

Service Enhancement	Supporting Data Required	Business Rules/ Constraints

No Signature Required	N/A	A valid PFWW safe place must be provided, from the following list:
		  Porch
		  Garage
		  Shed
		  Greenhouse
		  Conservatory
		  Drivers Choice
		If a valid safe place is not provided then the safe place will default to 'Drivers Choice'.

No to Neighbour	N/A	N/A
No to Post Office	N/A	N/A
Address Only	N/A	N/A
Saturday Delivery	N/A	Shipment date and service must equal a Saturday delivery (e.g. if shipment date is a Thursday and a Next Day service is used, Saturday Delivery enhancement cannot be used as the shipment will arrive on Friday).
Enhanced Compensation up £500	N/A	N/A
Enhanced compensation up to £1000	N/A	N/A
Enhanced compensation up to £1500	N/A	N/A
Enhanced compensation up to £2000	N/A	N/A
Enhanced compensation up to £2500	N/A	N/A

3.18. Royal Mail Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Consequential Loss £750 Consequential Loss £1000 Consequential Loss £2500 Consequential Loss £5000 Consequential Loss £7500 Consequential Loss £10000	N/A	Only one consequential loss enhancement can be used per shipment.
Recorded	N/A	N/A
SMS Notification	Receiver phone number	Only available with Tracked services. Only one tracking notification enhancement can be used per shipment.
E-Mail Notification	Receiver email address	
SMS & E-Mail Notification	Receiver phone number and email address	If the SMS & Email Notification enhancement is used, some notifications may be provided via

Service Enhancement	Supporting Data Required	Business Rules / Constraints
		email only. Royal Mail can provide information on which notifications are available as both SMS and email.
Local Collect	N/A	Destination company name must be populated with "C/O <Post Office Name"
Saturday Guaranteed	N/A	N/A

3.19. The Delivery Group Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Email Notification	Receiver email address	Available with Yodel and Evri services. These enhancements are chargeable and must be agreed with The Delivery Group before using them.
SMS Notification	Receiver phone number	

3.20. UPS Service Enhancements

Service Enhancement	Supporting Data Required	Business Rules / Constraints
Email Notification - Ship Notification	Receiver Email Address	N/A
Email Notification - Exception Notification		N/A
Email Notification - Delivery Notification		N/A
Email Notification - Alternate Delivery Location Notification		N/A
Saturday Delivery	N/A	Shipment date and service must equal a Saturday delivery (e.g. if shipment date is a Thursday and a Next Day service is used, Saturday Delivery enhancement cannot be used as the shipment will arrive on Friday).
Delivery Confirmation	Adult Signature Required	N/A

4. Carrier Package Types

The sections below list the package types available for each carrier that offers their own packaging. Please refer to your carrier Account Manager to confirm which package types are available for which services.

4.1. DHL Parcel Package Type Names

The following carrier package type names can be used with DHL Parcel shipments:

- Parcels
- Bagit Small
- Bagit Medium
- Bagit Large
- Bagit XL

If package type name is not provided, the package type will default to Parcels.

4.2. FedEx Package Type Names

The following carrier package type names can be used with FedEx shipments:

- FEDEX_10KG_BOX
- FEDEX_25KG_BOX
- FEDEX_BOX
- FEDEX_ENVELOPE
- FEDEX_PAK
- FEDEX_TUBE
- YOUR_PACKAGING

If package type name is not provided, the package type will default to YOUR_PACKAGING.

4.3. TNT Package Type Names

The following carrier package type names can be used with TNT shipments:

- Assorted
- Carton
- Envelope
- Garments
- Hazardous
- Incompatible
- Jiffy Bag
- Long length
- Medical Supply
- Pallet
- Roll

- Full set
- Sack

If package type name is not provided, the package type will default to Carton.

4.4. UPS Package Type Names

The following carrier package type names can be used with UPS shipments:

- UPS Letter
- Customer Supplied Package
- Tube
- PAK
- UPS Express Box
- UPS 25KG Box
- UPS 10KG Box
- Pallet
- Small Express Box
- Medium Express Box
- Large Express Box
- Flats
- Parcels
- BPM
- First Class
- Priority
- Machinables
- Irregulars
- Parcel Post
- BPM Parcel
- Media Mail
- BPM Flat
- Standard Flat

If package type name is not provided, the package type will default to Customer Supplied Package.